

2 Section 3

DELTACOM, INC.

TARIFF B
Original Sheet 25

Kentucky

Issued: April 20, 1994
By: Sid McDonald
Chief Executive Officer
113 South Main Street
Arab, Alabama 35016

Effective: PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 11 1995

RESALE COMMON CARRIER SERVICE

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

SECTION 3 - DESCRIPTION OF SERVICE

BY: Jonathan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

3.1 Service Elements

3.1.1 Timing of Calls

Call timing begins when called party goes off-hook. Call timing stops when either calling or called party hangs up.

3.1.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4

FORMULA:

$$\frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

3.1.3 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all services.

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Second Revision Sheet 26
Cancels First Revision Sheet 26

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

NOV 13 1998

3.2 Service Offerings

3.2.1 Travel Call

Travel Call service offers access to ITC^DeltaCom's switching facility through intrastate 800 access numbers. A surcharge is levied, on a per call basis, for each access call made to ITC^DeltaCom's switching facility that is subsequently terminated/completed to an exchange.

Upon access to ITC^DeltaCom's switching facility, the customer may originate calls via other ITC^DeltaCom services through the use of the customer's regular Identification Code.

In addition to the Travel Call surcharge, the subscriber's regular usage rates, as described throughout this tariff, are levied from the customer's home exchange to the terminating exchange.

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED (N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |
TO NEW CUSTOMERS.] (N)

DELTACOM, INC.
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.2 Delta Private Line Service

(N)

This service is offered when, in the judgment of the Company, adequate and appropriate facilities are available and consists of provision of an interlata dedicated access channel suitable for analog voice or digital data communications between and/or among the the Company's point of presence (POP). Charges include include an installation charge, a flat rate monthly recurring charge and a charge based on the airline distance between the points of presence. A monthly recurring charge discount will apply when the subscriber's private line service falls within a specified service term.

The Company may also provide to the subscriber, when interlata services are provided as stated above and incidental to the provision of those services, access channels between the subscriber's premises and any other point in Kentucky not serviced by Company point of presence at rates identical to the rates of the exchange carrier or carriers providing the service. Access will be provided the subscriber on this same reimbursement rate basis for the channels connecting the subscriber premises to the Company point of presence on both the originating and terminating ends. (N)

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PURSUANT TO 807 KAR 5.011,
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BY: James C. Neal
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DELTACOM, INC.
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RESALE COMMON CARRIER SERVICE

JAN 22 1997

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.) PURSUANT TO 807 KAR 5.011, SECTION 9(1)

3.2.3 Operator Service

BY: Jordan C. Neff
FOR THE PUBLIC SERVICE COMMISSION

Operator Service is provided on a per call service charge basis. In addition to the per call service charge, applicable usage rates apply. This operator service is available on a 24 hour per day, seven day per week basis, on calls originated from Kentucky exchanges served by the Company.

The customer may select from the special call handling and billing arrangements specified below. Call rates and charges and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number, based upon the call type (i.e., operator dialed, collect, third number billed, or credit card billed) initiated by the call originator and the appropriate acknowledgement of other parties, where applicable.

- a) Station to Station
- b) Person to Person
- c) Third Number Billed
- d) Credit Card Billed
 - automated
 - operator assisted

Operator Services are accessed through dialing arrangements as specified below:

- 1) In "Feature Group D" equal access exchanges where the customer has chosen the Company as its primary interexchange carrier, the customer dials "00" to access the Company's Operator Service.
- 2) In exchange area where non-equal access facilities are provided, the customer may access the Company's Operator Service by dialing a 1-800 number plus the digit "0".

(N)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.3 Operator Service (Cont.)

- 3) In instances where the customer accesses the Company's network via dedicated facilities, Operator Service may be accessed by dialing "0" over the dedicated line.

3.2.4 Destiny Classic With Off-Peak

Destiny Classic with Off-Peak is designed for the customer who places at least 60% of their calls before or after normal business hours. Destiny Classic with Off-Peak is rated on the basis of accumulated minutes of use by traffic type and on a time-of-day basis. All calls are rated based on flat rates and duration. Both installation and monthly charges apply. Timing is in six (6) second increments, after the initial eighteen (18) seconds of each call. If the customer chooses to sign a term agreement, rates will be discounted further.

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PURSUANT TO 807 KAR 5.011,
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[AS OF THE EFFECTIVE DATE ABOVE, DESTINY CLASSIC WITH OFF-PEAK (N)
IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER
AVAILABLE TO NEW CUSTOMERS.] (N)

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RESALE COMMON CARRIER SERVICE

JAN 22 1997

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

3.2.5 Pre-paid Calling Cards a/k/a Debit Cards

BY: Jordan C. Ford (N)
FOR THE PUBLIC SERVICE COMMISSION

The card holder can place a call using a prepaid calling card by dialing an 800 telephone number from any touch tone telephone in the U.S., Puerto Rico, U.S. Virgin Islands, or Canada, then entering his or her debit card number, followed by the called party's telephone number. Prepaid calling cards are flat rated and are billed in full minute increments. Cards are available in any denomination, specified by the customer/vendor. If the customer/vendor chooses to customize a recorded greeting, to be heard each time the card holder uses the pre-paid calling card, an additional charge will apply. The debit card can be reused by paying to recharge the card with a credit card. Special services such as 24 hour customer support, international calling ability, and multilingual capabilities are also offered. Pre-paid calling card system features include the following:

- 1. Call Reorigination** - The ability for an individual to place up to ten calls without having to reenter their PIN/card number by pressing the "#" key.
- 2. Account Balance Prompts** - Indicate the user's card balance upon entry to the system and what their balance is after each call is placed.
- 3. Call Timing** - Capability of the system to notify users when time is running out on their card. A message or warning tone is played to notify the card holder when 1, 2, or 3 minutes remain on the card.
- 4. Real Time Tracking** - Ability for card holders to obtain a real time balance of their account after each call is placed.

(N)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.5 Pre-paid Calling Cards a/k/a Debit Cards (Cont.) (N)

5. Expiration Date - Ability to discontinue a pre-paid calling card's usage if the value of the card has not been used within a predetermined period of time.

6. Exclusive Call Destinations - Ability for the card holder to designate specific telephone numbers to which their card can place calls.

7. Detail Card Call Reports - Indicates by individuals or groups the date, time, origination of phone call and number, destination of phone call and number, including total time and charges. (N)

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: *Gordon C. Neal*
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.6 Pinnacle

All Pinnacle calls are rated based on flat rates and duration of the call. Calls are timed in 6 second increments after the initial 18 seconds of the call. Pinnacle is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. A minimum 12 month term agreement is required. Term discounts are available to customers who choose to enter into a term agreement for a period of 12, 24, or 36 months. Discounts available to the customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level." If the customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The customer may discontinue service by written notice to DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier local exchange service order fees. All customer notices of discontinuance must be delivered to DeltaCom in writing 30 days prior to the discontinuance becoming effective.

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[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR (NO) CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

PURSUANT TO 807 KAR 0011,
SECTION 9(1)
BY: Stephan (Bul)
SECRETARY OF THE COMMISSION

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.6 Pinnacle (Cont.)

If the customer has entered into a term agreement and cancels their service after the initial 90 day period, but before the end of the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$13,800	(Annual Usage Commitment Level)		
	-	\$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	\$13,800	(in 2nd year of term)		
	\$19,000 Total Discontinuance			

Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access service. Data circuits require a minimum 12 month term agreement.

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PURSUANT TO 807 KAR 0011,
SECTION 9(1)
BY: Stephan Bue
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[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO (N)
NEW CUSTOMERS.]

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RESALE COMMON CARRIER SERVICE

MAY 15 1998

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.7 Pinnacle for Associations

PURSUANT TO KRS 501.1,
SECTION 9(1)

BY: Stephan D. Burr
SECRETARY OF THE COMMISSION

Pinnacle for Associations is a discounted long distance business service for groups of customers belonging to a common professional or trade association. A current DeltaCom Association customer may convert their current service to Pinnacle for Associations only if one of the following conditions applies:

- If the customer chooses to convert their service within the initial 90 days of their current term, and agrees to sign a new term agreement equal to, or of greater length than, their current term agreement;
- If the customer's present term is within 6 months of expiration;
- If the customer is adding multiple locations and/or new products that will result in an increase in the existing by 50% or more, and the customer enters into a new term of equal or greater length than their present term.

All calls are timed in 6 second increments after the initial 18 seconds of the call. Pinnacle for Associations is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, (D) International. A minimum 12 month term is required. Term discounts are available to customers who choose to enter into a term agreement for 12 or 24 months and discounts available to the customer for the term periods listed are 5% and 7%, respectively, of their total monthly usage. The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level."

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO
NEW CUSTOMER.] (N)

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TRANSMITTAL NO. 8

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.7 Pinnacle for Associations (Cont.)

If the customer's usage does not meet this requirement, in the (M) 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The (M) customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If the customer has entered into a term agreement and cancels their service after the initial 90 day period, but before the end of the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR (N) CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO (N) NEW CUSTOMERS.]

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TRANSMITTAL NO. 8

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.7 Pinnacle for Associations (Cont.)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$13,800	(Annual Usage Commitment Level)		
	-	<u>\$ 8,600</u>	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	<u>\$13,800</u>	(in 2nd year of term)		
	\$19,000	Total Discontinuance		

The "Discontinuance Charge" is in addition to usage charges, installation charges and any incentives received during the term. Data circuits require a minimum 12 month term agreement. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan D. Bell
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[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |
NEW CUSTOMERS.] (N)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

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3.2.8 **Encore Card**

Encore Card is timed in full minute increments. Single rate applies to day, evening, and night calls. Volume discounts apply.

PURSUANT TO 807 KAR 5011,
SECTION 9(1)
Allegan Bue
SECRETARY OF THE COMMISSION

[AS OF THE EFFECTIVE DATE ABOVE, ENCORE CARD IS RESERVED (N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |
TO NEW CUSTOMERS.] (N)

3.2.9 **ValueLink**

ValueLink allows the customer to obtain a 20% discount on their 5 most frequently dialed numbers. These numbers are obtained from the customer. ValueLink is timed in 6 second increments, after the initial 30 seconds of the call.

3.2.10 **Dial Up**

Dial Up is timed in full minute increments. Usage charges for this service are based on accumulated minutes of use and on a time-of-day basis. No volume discounts apply.

[AS OF THE EFFECTIVE DATE ABOVE, VALUELINK AND DIAL UP
SERVICES ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS
AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.10.1 Aspect Option B

All Aspect calls under Option B are rated based on flat rates and duration of the call. No term or volume discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective.

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SECTION 9 (1)
BY: Stephen O. Bell
SECRETARY OF THE COMMISSION

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED (N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.11 Aspect Option D

(T)

Aspect Option D is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom customer may convert their current service to Aspect Option D if one of the following conditions applies: (T)

- If the customer chooses to convert their service within the initial 90 days of their current term, if the customer agrees to enter into a new term agreement, equal to or of greater length than, their present term agreement;

- If the customer's present term is within six (6) months of expiration;

- If the customer has not entered into a term agreement; or

- If the customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the customer's bill cycle.

All Aspect Option D calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term discounts are available to customers who choose to enter into a term agreement for a period of 12, 24, or 36 months. Discounts available to the customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The term begins when the customer's first usage occurs, rather than on the "signed" date of the term agreement. (T)

There is no minimum usage requirement for customers who do not enter into a term agreement. Should the customer choose to enter into a term agreement, an "Annual Usage Commitment Level" will apply. The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by

PURSUANT TO 607 KAR 50.11,
SECTION 9(1)

BY: [Signature]
SECRETARY OF THE COMMISSION

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.11 Aspect Option D (Cont.)

(T)

twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level." If the customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during (D) the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance charges, multiplying by twelve (12) months and dividing that amount by 50%.

PUBLIC SERVICE COMMISSION
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EFFECTIVE

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BY: Skylar D. Bell
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.11 Aspect Option D (Cont.) (T)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Usage Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$13,800				(in 2nd year of term)
	\$19,000				Total Discontinuance

Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge will apply per call billed to a calling card.

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OF KENTUCKY
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PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY: Stephen D. Bell
SECRETARY OF THE COMMISSION

ITC^DELTACOM
TRANSMITTAL NO. 9

Kentucky Tariff No. 1
First Revision Sheet 26.13
Cancels Original Sheet 26.13

Issued: September 4, 1998 Effective: September 8, 1998
By: Nanette Edwards, Regulatory Affairs Manager
700 Boulevard South, Suite 101
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.12 Aspect Option D for Associations (T)

Aspect Option D for Associations is a discounted long distance (T) service for groups of customers belonging to a common professional or trade association and is intended only for new ITC^DeltaCom customers. However, a current ITC^DeltaCom Association customer may convert their current service to Aspect Option D for Associations if one of the following (T) conditions applies:

- If the customer chooses to convert their service within the initial 90 days of their current term, if the customer agrees to enter into a new term agreement, equal to or of greater length than, their present term agreement;
- If the customer's present term is within six (6) months of expiration;
- If the customer has not entered into a term agreement; or
- If the customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the customer's bill cycle.

All Aspect Option D for Associations calls are rated based on (T) flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and out-bound calls, but may be different for switched or dedicated access. Term discounts are available to customers who choose to enter into a term agreement for a period of 12 or 24 months. Discounts available to the customer for the term periods listed are 5% or 7%, respectively, of their total monthly usage. The term begins when the customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for customers who do not enter into a term agreement. Should the customer choose to enter into a term agreement, an

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.12 Aspect Option D for Associations (Cont.) (T)

"Annual Usage Commitment" will apply. The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level." If the customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuation Charge". However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuation Charge" will be charged to the customer. The "Discontinuation Charge" for early termination of a term agreement is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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SECTION 9 (1)
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.12 Aspect Option D for Associations (Cont.) (T)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Usage Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$13,800				(in 2nd year of term)
	\$19,000				Total Discontinuance

Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge will apply per call billed to a calling card.

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.13 DeltaCom MTS

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SECTION 9(1)

BY: Jordan L. Nash
FOR THE PUBLIC SERVICE COMMISSION

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.14 Term Pricing Plan

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SECTION 9(1)

BY: *Jordan L. Neal*
FOR THE PUBLIC SERVICE COMMISSION

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.14 Term Pricing Plan (Cont.)

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan L. Mack
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.15 Destiny

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.15 Destiny (Cont.)

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PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Gordon C. Neal
FOR THE PUBLIC SERVICE COMMISSION

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RESALE COMMON CARRIER SERVICE

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont.) PURSUANT TO 807 KAR 5011,
SECTION 9(1)

3.2.16 Family Connections Plus

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

Family Connections Plus is only offered to residential customers. This service is timed in full minute increments and is rated on a time-of-day basis. No volume discounts apply.

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED (N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |
TO NEW CUSTOMERS.] (N)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.17

PUBLIC SERVICE COMMISSION
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PURSUANT TO KY (AR) 5011,
SECTION 9.0
BY: S. K. J. S. S. S.
CLERK OF THE COMMISSION

(D)

(D) The material that originally appeared on this page can be found on page 58 of ITC^DeltaCom's FCC Tariff No. 1.

ITC^DELTA COM

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RESALE COMMON CARRIER SERVICE

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

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(D) The material that originally appeared on this page can be found on page 58 of ITC^DeltaCom's FCC Tariff No. 1.

ITC^DELTA COM
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

OCT 28 1999

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SECTION (D)
BY [Signature] DATE
SECRETARY OF THE COMMISSION

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(D) The material that originally appeared on this page can be found on page 58 of ITC^DeltaCom's FCC Tariff No. 1.

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2.18 DeltaNet

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BY: Jordan A. Neal
FOR THE PUBLIC SERVICE COMMISSION

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RESALE COMMON CARRIER SERVICE

NOV 13 1998

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

3.2.18 Personal 800

BY: Stephan Bue
SECRETARY OF THE COMMISSION

Personal 800 is an inbound, residential, 800 toll service offering that enables the subscriber to receive calls from any domestic telephone system in Kentucky over the subscriber's local exchange service line. The charges for such calls are billed to the terminating subscriber, rather than to the originating party. Usage charges are based on accumulated minutes of use. Calls are rated based on a flat rate and duration. Calls are timed in 1/10th minute increments, after the initial minute. A volume discount plan applies to usage over a specified, combined inter/intrastate amount. Both installation and monthly recurring charges apply.

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED (N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |
TO NEW CUSTOMERS.] (N)

DELTACOM, INC.
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700 Boulevard South, Suite 101 |
Huntsville, Alabama 35802 (T)

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.18.1 Quest

Quest is offered as four separate classes of service. These classes of service are (1) Quest Switched, (2) Quest Dedicated, (3) Quest Switched-Association and (4) Quest Dedicated-Association. Quest Switched and Quest Switched-Association are switched access services; Quest Dedicated and Quest Dedicated-Association are dedicated access services. To subscribe to Quest Switched-Association or Quest Dedicated-Association, the subscriber must belong to a recognized professional or trade association. Calls over all of Quest's classes of service are divided into the following traffic types:

1. Outbound Toll - All long distance calls which originate from either the subscriber's switched or dedicated access lines, and are subsequently terminated to points within the continental U.S.

2. Inbound 800 - All 800 calls which terminate to the subscriber's switched or dedicated access lines.

3. Card - All calls where the subscriber uses a personalized, plastic card describing an 800 access number, an authorization code, and dialing instructions in accessing DeltaCom's switching facility; and whereby the dialed call is subsequently terminated to a point within the continental U.S.

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APR 22 1997

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President
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Arab, Alabama 35016

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.18.1 Quest (Cont.)

(N)

Usage charges are based on class of service and accumulated minutes of use by traffic type as described in the preceding 1, 2 and 3. All Quest calls are rated based on flat rates and duration of call. There is no charge for unanswered calls. Timing for all traffic types is in 6 second increments, after the initial 18 seconds of each call. Term Discounts apply when elected by the subscriber. The customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the customer for the term periods listed are 8%, 14%, and 17%, respectively, of their total monthly usage. Should the customer choose to enter into a term agreement an "Annual Usage Commitment" will apply. The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level." If the customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The customer may discontinue service by written notice to DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All customer notices of discontinuance must be delivered to

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.18.1 Quest (Cont.)

DeltaCom in writing 30 days prior to the discontinuance becoming effective.

If the customer has entered into a term agreement and cancels their service after the initial 90 day period, but before the end of the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X 12	=	\$27,600	PUBLIC SERVICE COMMISSION
50% of \$27,600	\$13,800	(Annual Usage Commitment Level			OF KENTUCKY
-	\$ 8,600	(Actual usage for 8 month term)			EFFECTIVE
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$13,800	(in 2nd year of term)			DEC 01 1997
	\$19,000	Total Discontinuance			

The "Discontinuance Charge" is in addition to usage charges, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll number and dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge will apply per call billed to a calling card.

PURSUANT TO 807 KAR 5011, SECTION 9(1)
BY: Dr. D. D. D. SECRETARY OF THE COMMISSION
(N)
(N)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

NOV 13 1998

3.2 Service Offerings (Cont.)

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

3.2.19 Responsible Organization (Resp. Org.)

ITC^DeltaCom shall serve as a Resp. Org. upon the execution of a Resp. Org. Service Agreement between ITC^DeltaCom and the customer. Delta Resp. Org. will perform the function of Resp. Org. for all Delta Inbound 800 Service orders unless the customer requests another Resp. Org. Delta Resp. Org. functions include: (a) search for and reservation of 800 numbers in the SMS/800; (b) creating and maintaining the 800 number customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting. The liabilities and regulations which govern Delta Resp. Org. are described in Section 2 of this tariff. The rates (T) applicable for Delta Resp. Org. are described in Section 4(T) of this tariff.

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED (N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |
TO NEW CUSTOMERS.] (N)

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Senior Manager - Regulatory Attorney
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.) JUN 30 2000

3.2 Service Offerings (Cont.)

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

3.2.20 Inbound 800 Service Features

The following features may be obtained as an enhancement to an Inbound 800 Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound 800 Service.

A. 800 Referral Service

This feature permits the inbound 800 subscriber to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a inbound 800 subscriber may elect to provide the 800 callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

[AS OF JUNE 30, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO
NEW CUSTOMERS.] (N)

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(T)

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

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B. RESERVED FOR FUTURE USE.

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SECTION 9 (1)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

PUBLIC SERVICE COMMISSION
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3.2 Service Offerings (Cont.)

JUN 30 2000

3.2.20 Inbound 800 Service Features (Cont.)

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

C. Incoming Exclusion/Area Blocking

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

This feature permits the inbound 800 subscriber to block

originating 800 calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in blocking.

D. Dialed Number Identification Service (DNIS)

This feature permits an inbound 800 subscriber with multiple 800 service numbers terminating in the same location to identify the specific 800 service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound 800 service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

[AS OF JUNE 30, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO
NEW CUSTOMERS.] (N)

ITC^DELTACOM
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Effective: June 30, 2000

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

PUBLIC SERVICE COMMISSION
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3.2 Service Offerings (Cont.)

3.2.20 Inbound 800 Service Features (Cont.)

JUN 30 2000

E. Time of Day Routing

This feature permits the inbound 800 subscriber to arrange for calls to a single 800 service number to be routed to different locations based on (1) predetermined ITC^DeltaCom defined time of day or (2) predetermined customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom's capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

PURSUANT TO 807 KAR 5.011,

SECTION 9(1)

BY Stephanie Bell

SECRETARY OF THE COMMISSION

F. Day of Week Routing

This feature permits the inbound 800 subscriber to arrange for calls to a single 800 service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

G. Command Routing

Command Routing is only available to dedicated inbound 800 services. This service permits inbound 800 calls to be rerouted to an alternative, customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge

[AS OF JUNE 30, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO
NEW CUSTOMERS.]

(N)

ITC^DELTACOM
TRANSMITTAL NO. 16

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Cancels Third Revision Sheet 42

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By: Nanette Edwards
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Continued)

SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

3.2 Service Offerings (Cont.)

3.2.20 Inbound 800 Service Features (Cont.)

JUN 30 2000

G. Command Routing (Cont.)

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Stephan O. Bell

is a flat rate; and an installation charge applicable to the initial installation and for each subsequent change to an alternative route.

H. Real Time ANI

Real Time Automatic Number Identification (ANI) Service is a dedicated inbound 800 feature which identifies the calling party's telephone number to the inbound 800 subscriber, provided the terminating subscriber's inbound 800 equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

I. Route Advance

This feature permits the inbound 800 subscriber to control potential congestion of 800 calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming 800 calls.

[AS OF JUNE 30, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

3.2 Service Offerings (Cont.)

3.2.20 Inbound 800 Service Features (Cont.)

JUN 30 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

J. Percent Allocation

This feature permits a dedicated line inbound 800 subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available.

K. Directory Listing

This service permits an inbound 800 subscriber's 1-800-XXX-XXXX number to be placed into a third party database and made available to the general public upon request.

[AS OF JUNE 30, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

3.2 Service Offerings (Cont.)

JUN 30 2000

3.2.20 Inbound 800 Service Features (Cont.)

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

L. Vertical Features

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound 800 subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Carrier. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound 800 subscriber, the charges as outlined in Section 4 shall apply.

[AS OF NOVEMBER 13, 1998, VERTICAL FEATURES WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

M. Toll Free PIN-Connect

ITC^DeltaCom's Toll Free PIN-Connect is a service that enables a user to connect to a pre-determined domestic 10 digit telephone number by dialing a single toll free number and a four-digit PIN (up to 9,999 PINs) assigned by the user. Each PIN terminates to a specific 10-digit telephone number. The customer has the ability to activate each of the PINs "real-time" as needed and change a PINs destination number "real-time." Toll Free routing features are not available on this service. Incoming exclusion (blocking) indexes are available on this service.

[AS OF JUNE 30, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N) DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

DELTACOM, INC.
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.20.1 Meet Me DID Conference

3.2.20.2 Directory Assistance Services

(M)

(A) Directory Assistance

Directory Assistance provides the calling party with the ability to obtain name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1 + area code + 555-1212. Up to two subscriber listings, within the area code dialed, may be obtained on each call to Directory Assistance. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given for calls to Directory Assistance when:

- the customer is unable to use a telephone directory because of visual or physical handicap; however, must be for personal use and billed to the handicapped customer's residential telephone number,

(M)

Material on this Sheet was originally found on Sheet 46.

PUBLIC SERVICE COMMISSION
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NOV 18 2003

PURSUANT TO 807 KAR 5.011
SECTION 9 (1)

BY Charles L. Dorn
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DELTACOM, INC.
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.20.2 Directory Assistance Services, (Cont.)

(M,T)

(A) Directory Assistance, (Cont.d)

(M)

- the customer experiences poor transmission or is cut-off during the call,
- the customer is given an incorrect telephone number, or
- the customer inadvertently misdials (e.g. the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).

Customers may receive credit by notifying the Company's business office.

(M)

(B) Directory Assistance Call Completion

(N)

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

(N)

Material originally on this Sheet can be found on Sheet 45.

BY *Chandra L. Davis*
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DELTACOM, INC.
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.20.2 Directory Assistance Services, (Cont.)

(N)

This service is available where facilities permit
and may not be available to all Customers.

(N)

3.2.21 Premier Hospitality

Premier Hospitality is specifically for the hospital-ity industry which includes, but is not limited to, hotels, motels, hospitals, resorts and condominiums, and other establishments the Company determines to be hospitality in nature. Total usage includes interstate, intrastate as well as international usage. Calls are timed in 6 second increments after the initial 18 seconds of the call. The customer must subscribe to ITC^DeltaCom's operator services exclusively to qualify to receive this product.

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 18 2003

PURSUANT TO 807 KAR 5:013
SECTION 9 (1)

BY Charles W. Dorn
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ITC^DELTACOM

TRANSMITTAL NO. 27

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.22 ITC^DeltaCom Unison Option A

ITC^DeltaCom Unison Option A is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. (D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". The requirement to maintain the "Annual Usage Commitment Level" applies as long as the Customer maintains service with ITC^DeltaCom. (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

PUBLIC SERVICE COMMISSION
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3/17/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By



Executive Director

ITC^DELTA COM
TRANSMITTAL NO. 10

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

OCT 09 1998

3.2.22 ITC^DeltaCom Unison Option A (Cont.)

PURSUANT TO ^(T) KAR 5:011,
SECTION 9(1)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

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TRANSMITTAL NO. 10

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

OCT 09 1998

3.2 Service Offerings (Cont.)

3.2.22 ITC^DeltaCom Unison Option A (Cont.)

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Stephen O. Bu
SECRETARY OF THE COMMISSION

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,000	\$13,800				(Annual Usage Commitment Level)
	-				<u>\$ 8,600</u> (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	+ <u>\$13,800</u>				(in 2nd year of term)
	\$19,000				Total Discontinuance Charge

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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TRANSMITTAL NO. 27

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.23 ITC^DeltaCom Unison Option A for Associations

ITC^DeltaCom Unison Option A for Associations is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Unlike ITC^DeltaCom Unison Option A Customers, ITC^DeltaCom Unison Option A for Associations subscribers must belong to a recognized professional or trade association. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. (D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect. (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

PUBLIC SERVICE COMMISSION
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3/17/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

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Executive Director

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TRANSMITTAL NO. 10

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PUBLIC SERVICE COMMISSION
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EFFECTIVE

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.) OCT 09 1998

3.2 Service Offerings (Cont.)

PURSUANT TO 807 KAR 5.011,

3.2.23 ITC^DeltaCom Unison Option A for Associations (Cont.)

SECTION 9(1)
BY: S. R. [Signature] (T) Buy
SECRETARY OF THE COMMISSION

The Customer may discontinue service by contacting ITC DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

OCT 09 1998

3.2.23 ITC^DeltaCom Unison Option A for Associations (Cont.) (T)
PURSUANT TO 85 KAR 5011, SECTION 9(1)

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,000	\$13,800		(Annual Usage Commitment Level)	
-	\$ 8,600		(Actual usage for 8 month term)	
Amount remaining	\$ 5,200		(in 1st year of term)	
Amount remaining +	\$13,800		(in 2nd year of term)	
	\$19,000		Total Discontinuance Charge	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.23.1 ITC^DeltaCom Unison Option J

ITC^DeltaCom Unison Option J is available to new Customers who bill up to \$499.00. Inbound/Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of each call and card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. All calls are rated based on flat rates and duration of the call. No term or volume discounts apply. All Customer notices of discontinuance must be received by the Company 30 days prior to the discontinuance becoming effective.

PUBLIC SERVICE COMMISSION
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EFFECTIVE

OCT 21 1998

PURSUANT TO 607 KAR 5.011,
SECTION 9 (1)
BY: SPENCER BULL
SECRETARY OF THE COMMISSION

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED (N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |
TO NEW CUSTOMERS.] (N)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.24 ITC^DeltaCom Unison Plus

ITC^DeltaCom Unison Plus is available to new Customers who bill at least \$500.00 at the time of signing a service term agreement. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. (D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom the requirement to maintain the "Annual Usage Commitment Level" remains in effect. (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
3/17/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By 
Executive Director

ITC^DELTACOM
TRANSMITTAL NO. 13

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.24 ITC^DeltaCom Unison Plus (Cont.)

The Customer may discontinue service by contacting DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multi-plying by twelve (12) months and dividing that amount by 50%.

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO
NEW CUSTOMERS.]

PUBLIC SERVICE COMMISSION
OFFICE OF THE SECRETARY

JAN 11 1999 (N)

PUBLIC SERVICE COMMISSION
OFFICE OF THE SECRETARY

JAN 11 1999
Y. J. ...
...

ITC^DELTACOM
TRANSMITTAL NO. 13

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.24 ITC^DeltaCom Unison Plus (Cont.)

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,000	\$13,800				(Annual Usage Commitment Level)
-	\$ 8,600				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$13,800				(in 2nd year of term)
	\$19,000				Total Discontinuance Charge

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 11 1999

PURSUANT TO KRS 501.1
SECTION 10.11
W. C. C. S. III
SECRETARY OF THE COMMISSION

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.25 ITC^DeltaCom Unison Plus for Associations

ITC^DeltaCom Unison Plus for Associations is available to new Customers who bill at least \$500.00 of usage per month. Unlike ITC^DeltaCom Unison Plus Customers, ITC^DeltaCom Unison Plus for Associations subscribers must belong to a recognized professional or trade association. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage.

(D)

Customers who enter into a term Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

PUBLIC SERVICE COMMISSION

**RESERVED FOR
EFFECTIVE
3/17/2006**

**PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By



Executive Director

ITC^DELTACOM
TRANSMITTAL NO. 13

Kentucky Tariff No. 1
First Revision Sheet 46.0.12
Cancels Original Sheet 46.0.12

Issued: January 8, 1999 Effective: January 11, 1999
By: Nanette Edwards
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.25 ITC^DeltaCom Unison Plus for Associations (Cont.)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

JAN 11 1999

PURSUANT TO KY KAR 5011

EFFECTIVE

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO
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ITC^DELTACOM
TRANSMITTAL NO. 13

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.25 ITC^DeltaCom Unison Plus for Associations (Cont.)

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,000	\$13,800		(Annual Usage Commitment Level)	
	- \$ 8,600		(Actual usage for 8 month term)	
Amount remaining	\$ 5,200		(in 1st year of term)	
Amount remaining +	\$13,800		(in 2nd year of term)	
	<u>\$19,000</u>		Total Discontinuance Charge	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 11 1999

PURSUANT TO KY KAR 5011
DEC 11 1998

[AS OF THE EFFECTIVE DATE ABOVE, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO
NEW CUSTOMERS.] (N)

ITC^DELTACOM
TRANSMITTAL NO. 27

Kentucky Tariff No. 1
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Effective: March 17, 2006

By: (D)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.26 ITC^DeltaCom Unison Select Dedicated Option 1

This product is designed for customers whose monthly usage is between \$2,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 1 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. (D)

Customers who enter into a term agreement must meet an Annual Usage Commitment Level. (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
3/17/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By 
Executive Director

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By: Nanette Edwards
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Huntsville, Alabama 35802

RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.26 ITC^DeltaCom Unison Select Dedicated Option 1 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
-	\$ 8,600				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining+	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

(N)

PUBLIC SERVICE COMMISSION
OFFICE OF THE CLERK
EFFECTIVE

JAN 11 1999

PURSUANT TO KRS 100.01-1
JAN 11 1999
BY _____
CLERK OF THE COMMISSION

ITC^DELTACOM
TRANSMITTAL NO. 13

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.29 ITC^DeltaCom Unison Select Dedicated Option 1 (Cont.) (N)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 11 1999

PURSUANT TO KAR 6.011
SECTION 10.01

BY: *[Signature]*
SECRETARY OF THE COMMISSION

ITC^DELTACOM
TRANSMITTAL NO. 27

Kentucky Tariff No. 1
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

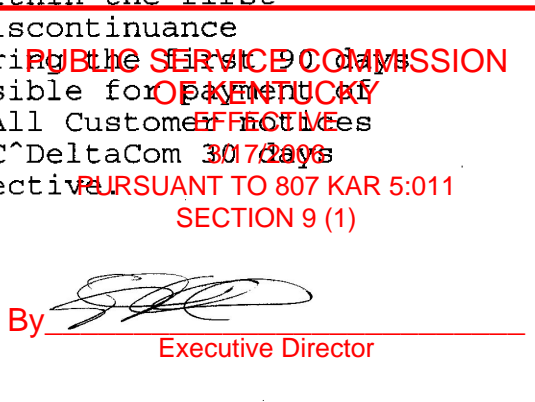
3.2.27 ITC^DeltaCom Unison Select Dedicated Option 2

This product is designed for customers whose monthly usage is between \$5,000 and \$9,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 2 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. (D)

Customers who enter into a term agreement must meet (D)
an Annual Usage Commitment Level.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom prior to the discontinuance becoming effective.



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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.27 ITC^DeltaCom Unison Select Dedicated Option 2 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
-	\$ 8,600				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining+	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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JAN 11 1999
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.28 ITC^DeltaCom Unison Select Dedicated Option 3

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 20%, 24% or 28%, respectively, off their total monthly usage.

(D)

(D)

Customers who enter into a term agreement must meet an Annual Usage Commitment Level.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
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SECTION 9 (1)

By 
Executive Director

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.28 ITC^DeltaCom Unison Select Dedicated Option 3 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)		
-	\$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining+	\$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.29 ITC^DeltaCom Unison Select Switched Option 4

This product is designed for customers whose monthly usage is between \$500 and \$2,499 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Unison Select Switched Option 4 is offered as two separate classes of service. These classes of service are: (1) Unison Select Option 4 Switched and (2) Unison Select Option 4 Switched-Association. To subscribe to Unison Select Option 4 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Option 4 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. Unison Select Option 4 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 20% or 24%, respectively, off their total monthly usage. (D)

Customers who enter into a term agreement must meet an Annual Usage Commitment Level. (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement by the 10th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level" (D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
3/17/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By 
Executive Director

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By: Nanette Edwards

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.29 ITC^DeltaCom Unison Select Switched Option 4 (Cont.) (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%. (N)

PUBLIC SERVICE COMMISSION
OFFICE OF THE
CLERK

JAN 11 1999

PURSUANT TO KRS 501.1

W. C. ...
...

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By: Nanette Edwards
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.29 ITC^DeltaCom Unison Select Switched Option 4 (Cont.) (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3 rd month's toll	\$ 2,300	X 12	= \$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)	
-	\$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)	
Amount remaining+	\$ 13,800	(in 2nd year of term)	
	\$ 19,000	(Total Discontinuance)	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

PUBLIC SERVICE COMMISSION
OFFICE OF THE SECRETARY
EFFECTIVE

JAN 11 1999

PURSUANT TO KRS 260.011
BY: [Signature]
[Signature]
[Signature]

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TRANSMITTAL NO. 27

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By: (D)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.30 ITC^DeltaCom Unison Select Switched Option 5

This product is designed for customers whose monthly usage is \$2,500 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Unison Select Switched Option 5 is offered as two separate classes of service. These classes of service are: (1) Unison Select Option 5 Switched and (2) Unison Select Option 5 Switched-Association. To subscribe to Unison Select Option 5 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Option 5 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. Unison Select Option 5 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 26%, respectively, off their total monthly usage.

(D)

Customers who enter into a term agreement must meet an Annual Usage Commitment Level.

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level."

PUBLIC SERVICE COMMISSION
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EFFECTIVE
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By 
Executive Director

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Effective: January 11, 1999

By: Nanette Edwards
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.30 ITC^DeltaCom Unison Select Switched Option 5 (Cont.) (N)

If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

JAN 11 1999

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WASHINGTON, D.C. 20541

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

3.2 Service Offerings (Cont.)

3.2.30 ITC^DeltaCom Unison Select Switched Option 5 (Cont.) (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3 rd month's toll	\$ 2,300	X 12	= \$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)	
-	\$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)	
Amount remaining+	\$ 13,800	(in 2nd year of term)	
	\$ 19,000	(Total Discontinuance)	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
CHARTER

JAN 11 1999

PURSUANT TO ORDER OF THE
PUBLIC SERVICE COMMISSION

FILED
JAN 11 1999
AT KENTON, KY

ITC^DELTACOM
TRANSMITTAL NO. 16

Kentucky Tariff No. 1
Second Revision Sheet 46.1
Cancels First Revision Sheet 46.1

Issued: June 29, 2000

Effective: June 30, 2000

By: Nanette Edwards
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(T)
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

JUN 30 2000

3.3 Enhanced Data Services

3.3.1 ITC^DeltaCom Dedicated Frame Relay Service

PURSUANT TO 807 KAR 5011,
SECTION 9(1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

ITC^DeltaCom Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The Port Connection interfaces the customer premises with the Frame Relay network, in conjunction with a digital special access line. Each port Connection will have a minimum of 1 PVC (Permanent Virtual Circuit), which defines the specific path, or address, for data sent by the customer to another location. The Port Connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement. (D)
(D)

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PUBLIC SERVICE COMMISSION
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EFFECTIVE

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

JUN 30 2000

3.3 Enhanced Data Services (Cont.)

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

3.3.2 ITC^DeltaCom Frame Relay with NNI Interface

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

ITC^DeltaCom Frame Relay with NNI Interface Service is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Bell UNI interface to Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (Permanent Virtual Circuit), which defines the specific path, or address, for data sent by the customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement. (D)
(D)

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TRANSMITTAL NO. 12

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

NOV 13 1998

3.3 Enhanced Data Services (Cont.)

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

3.3.3 ISDN

BY: Stephan O. Bue
SECRETARY OF THE COMMISSION

ITC^DeltaCom ISDN Service is a network architecture that supports existing and future voice and data services (integrated access) over either single lines (BRI, or Basic Rate Interface) or T1 (PRI, or Primary Rate Interface) digital lines. Private lines may be provided over ISDN PRI. PRI will be offered using a multi-purpose, digital interface T1, 23 bearer channels for transporting user information (voice, data, etc.), 1 D channel for out-of-band signaling, and a bit rate of 64K per channel. Providing PRI in this manner reduces call set-up time and improves efficiencies of trunk use for both voice and data. Switched 64K/BRI service is offered based on the rate of the (T) service the customer subscribes to. Monthly recurring and (T) miscellaneous charges apply for PRI services as described in Section 4. Three year term plans allow for waiver of installation costs. BRI will be offered using switched 64K access, via local line ANI assignment and local access/BRI service, but is not available in all cities. Calls will be rated at the rates of (T) the service the customer subscribes to, with all volume and (T) term discounts applying; there will be no additional monthly charges. Call costs are based on each 64K line usage (ie. if two BRI-64K lines are combined for bandwidth, the call will be rated at the rate of the service the customer subscribes to (T) times the number of lines (2)).

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EFFECTIVE

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, (Cont.)

NOV 13 1998

3.3 Enhanced Data Services (Cont.)

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

3.3.4 Switched 56

BY: Stephan O. Burr
SECRETARY OF THE COMMISSION

ITC^DeltaCom provides Switched 56 service via channelized DS1 to the ITC^DeltaCom switch. CPE must be provided by the customer and can be provided by DeltaCom. CPE at the customer site must support Switched 56 data. This service is usage sensitive in pricing based on the service selected by the customer. No surcharges apply, but monthly recurring charges do apply for the DS1 access.

[AS OF THE EFFECTIVE ABOVE, THIS SERVICE IS RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE
TO NEW CUSTOMERS.]

(N)

(N)

Issued: March 16, 2006

Effective: March 17, 2006

By: (D)

Senior Manager-Regulatory Attorney
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RESALE COMMON CARRIER SERVICE

3.4 Patron

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount. (D)

If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply. (D)

Customers who enter into a term agreement must meet a "Minimum Annual Commitment." The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment."

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
3/17/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By 
Executive Director

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PUBLIC SERVICE COMMISSION
COMMONWEALTH OF KENTUCKY
DESIGN

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

OCT 28 1999
(D)

3.4 Patron (Cont.)

(T)
PURSUANT TO KRS 192.011,
SECTION 3 (1)

If the customer has entered into a term agreement and cancels their service before the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$13,800				(in 2nd year of term)
	\$19,000				(Total Discontinuance)

Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies per call billed to a calling card.

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TRANSMITTAL NO. 15

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PUBLIC SERVICE OF KENTUCKY
OFFICE OF THE SECRETARY
EFFECTIVE

RESALE COMMON CARRIER SERVICE

OCT 28 1999

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

PERMIT NO. 5011,
SECTION 3 (1)
BY: S. Edwards (D) 11
SECRETARY OF THE COMMISSION (T)

3.5 Custom Billing

Custom billing is available to customers who require allocation of usage discounts based on location, department, ANI, account code, or PIN.

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TRANSMITTAL NO. 27

Kentucky Tariff No. 1
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Cancels Original Sheet 46.8

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.7 ITC^DeltaCom Business Connections Switched Option 1

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 1 Switched and (2) Business Connections Option 1 Switched-Association. To subscribe to Business Connections Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 3% or 7%, respectively, off their total monthly usage. Business Connections Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 3% or 7%, respectively, off their total monthly usage. (D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement by the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
3/17/2006
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SECTION 9 (1)

By 
Executive Director

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.7 ITC^DeltaCom Business Connections Switched
Option 1 (Cont.)

(N)
OCT 28 1999

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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EXECUTIVE

RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.) ~~OCT 28 1999~~

3.7 ITC^DeltaCom Business Connections Switched
Option 1 (Cont.)

PURSUANT TO KRS 501.011
SECTION 3.7
BY: Stephan D. Hall
CLERK OF THE COMMISSION

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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By: (D)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.8 ITC^DeltaCom Business Connections Switched Option 2

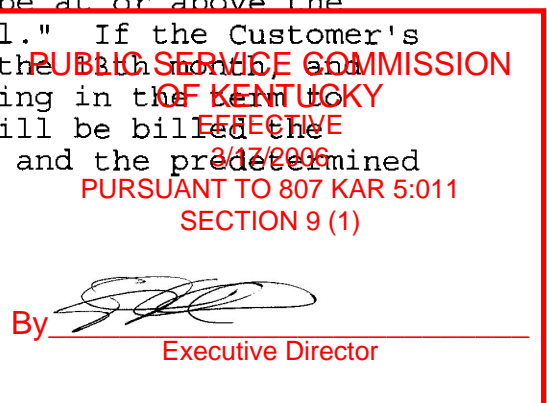
This product is designed for customers whose monthly usage is between \$400 and \$1,499 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 2 Switched and (2) Business Connections Option 2 Switched-Association. To subscribe to Business Connections Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 13%, 17% or 21%, respectively, off their total monthly usage. Business Connections Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 17% or 21%, respectively, off their total monthly usage.

(D)

(D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 12th month and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".



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COMMONS SERVICE COMMISSION
OF KENTUCKY
OFFICE

RESALE COMMON CARRIER SERVICE

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SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

FORWARDED TO BY KAR 6011,
SECTION 3 (N)
6/10
OFFICE OF THE COMMISSION

3.8 ITC^DeltaCom Business Connections Switched Option 2 Cont. (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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COMMON SERVICE COMMISSION
OFFICE OF THE
DIRECTOR

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.) OCT 28 1999

3.8 ITC^DeltaCom Business Connections Switched Option 2 Cont. (N) KRC011, 1999-000

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	-	\$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.9 ITC^DeltaCom Business Connections Switched Option 3

This product is designed for customers whose monthly usage is \$1,500 or more at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 3 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 3 Switched and (2) Business Connections Option 3 Switched-Association. To subscribe to Business Connections Option 3 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 3 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 19%, 22% or 28%, respectively, off their total monthly usage. Business Connections Option 3 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 28%, respectively, off their total monthly usage. (D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
3/17/2006
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By 
Executive Director

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WASHINGTON, D.C. 20541

RESALE COMMON CARRIER SERVICE

OCT 28 1999

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.9 ITC^DeltaCom Business Connections Switched Option 3 Cont. (N)

PURSUANT TO KRS 266.0011,

BY: [Signature] DATE: [Date]
SECRETARY OF THE COMMISSION

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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OFFICE

RESALE COMMON CARRIER SERVICE

OCT 28 1999

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.9 ITC^DeltaCom Business Connections Switched Option 3 Cont. (N)

PURSUANT TO KYTAR 16011,
SECTION 3 (1)
BY: [Signature]
SECRETARY OF THE COMMISSION

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.10 ITC^DeltaCom Business Connections Dedicated Option 4

This product is designed for customers whose monthly usage is less than \$2,000 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 12%, 16% or 20%, respectively, off their total monthly usage.

(D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

PUBLIC SERVICE COMMISSION
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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.10 ITC^DeltaCom Business Connections Dedicated Option 4 Cont(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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TRANSMITTAL NO. 15

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.10 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
-	<u>\$ 8,600</u>				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	<u>\$ 13,800</u>				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.11 ITC^DeltaCom Business Connections Dedicated Option 5

This product is designed for customers whose monthly usage is between \$2,000 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 28%, 31% or 34%, respectively, off their total monthly usage.

(D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
3/17/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By 
Executive Director

ITC^DeltaCom
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OFFICE OF THE
CLERK

RESALE COMMON CARRIER SERVICE

OCT 28 1999

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.11 ITC^DeltaCom Business Connections Dedicated Option 5 Cont(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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REGULATORY DIVISION
KENTUCKY
OCT 28 1999

RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.) OCT 28 1999

3.11 ITC^DeltaCom Business Connections Dedicated Option 5 Cont(N)000

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	-	\$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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By: (D)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.12 ITC^DeltaCom Business Connections Dedicated Option 6

This product is designed for customers whose monthly usage is Between \$5,000 and 9,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 6 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 30%, 33% or 38%, respectively, off their total monthly usage.

(D)

Customers who enter
into a term agreement must meet an "Annual Usage Commitment Level".

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
3/17/2006
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SECTION 9 (1)

By



Executive Director

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FIFTH FLOOR

RESALE COMMON CARRIER SERVICE

OCT 28 1999

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.12 ITC^DeltaCom Business Connections Dedicated Option 6 Cont(N)

PROCESSED TO 807 KAR 5011,
SECTION 10.01
BY SP-10 GLL
SECRETARY OF THE COMMISSION

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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KENTUCKY
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RESALE COMMON CARRIER SERVICE

OCT 28 1999

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.12 ITC^DeltaCom Business Connections Dedicated Option 6 Cont.(N)

PURSUANT TO KRS 150.11,

BY 504-21-844

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	- \$ 8,600				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	+ \$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.13 ITC^DeltaCom Business Connections Dedicated Option 7

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charge do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 7 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 32%, 36% or 40%, respectively, off their total monthly usage. (D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

PUBLIC SERVICE COMMISSION
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EFFECTIVE
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SECTION 9 (1)

By 
Executive Director

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.13 ITC^DeltaCom Business Connections Dedicated Option 7 Cont(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.) OCT 28 1999

3.13 ITC^DeltaCom Business Connections Dedicated Option 7 Cont(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)		
-	\$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	\$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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(T)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.14 Enhanced Toll Free Features

JUN 30 2000

The following features may be obtained as an enhancement to an Inbound 800 Services described within this tariff. The rates for the following features shall be in lieu of the subscriber's rates for Inbound 800 service.

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: *Stephen D. Bell*
SECRETARY OF THE COMMISSION

A. Enhanced Toll Free Routing Package

Enhanced Toll Free Package provides customers with the following features, as described below: Time of Day Routing, Holiday Routing, Point of Origination Routing, Toll Free Blocking and Percent Allocation. These features can be used if the customer subscribes to the Enhanced Toll Free Routing Package, or purchased a la carte, as defined below. The monthly recurring, and installation charges apply per toll free number, regardless of the number of features ordered. Change charges apply for each subsequent change request in routing.

A.1 Time of Day Routing

This feature permits the inbound 800 subscriber to arrange for calls to a single toll free service number to be routed to different locations based on a customer-defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom's capacity to process and store routing schedules. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

(N)

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.) JUN 30 2000

3.14 Enhanced Toll Free Services Cont.

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

A.2 Day of Week Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different locations based on the particular day of the week. The subscriber can establish a different routing arrangement for each day of the week, with a maximum of seven unique routing schemes. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

A.3 Holiday Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on a holiday schedule or a particular day of the year. The subscriber can establish holiday routing using an ITC^DeltaCom pre-determined listing of federal or business holidays. The subscriber is allowed three day of year entries. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

A.4 Point of Origination Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on the origination of the caller. The subscriber can establish point of origination routing using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

(N)

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PUBLIC SERVICE COMMISSION
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EFFECTIVE

RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

JUN 30 2000

3.14 Enhanced Toll Free Services Cont.

PURSUANT TO ~~807~~ KAR 5:011,
SECTION 9(1)

A.5 Toll Free Blocking

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be blocked based on the origination of the caller. The subscriber can establish toll free blocking using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring, and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

A.6 Percent Allocation

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to route various percentages of calls to two or more locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The monthly recurring and installation charge apply per toll free number. Change charges apply for each subsequent change request in routing.

B. Toll Free with Call Completion

This feature permits the Inbound 800 subscriber to play pre-recorded audio messages to callers informing them of specific business conditions. The subscriber has four pre-recorded audio messages to choose from. The installation charge and monthly recurring charge applies to these pre-recorded messages. Customization of these audio messages (including foreign languages) will incur an additional Customized Announcement Creation installation charge.

(N)

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EFFECTIVE

RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.) JUN 30 2000

3.14 Enhanced Toll Free Services Cont.

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

C. Toll Free with Route Advance

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

This feature permits the dedicated Inbound 800 subscriber to control potential congestion of toll free calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming toll free calls. The subscriber can route advance a call to a maximum of five alternate locations. Installation, monthly recurring and change charge apply.

D. Toll Free with DNIS Delivery

This feature permits a dedicated Inbound 800 subscriber with multiple toll free numbers terminating in the same location to identify the specific toll free number dialed by the calling party. Both installation and change charges apply. Change charges apply for subsequent changes in routing, after the initial service has been installed.

E. Toll Free with Real Time ANI Delivery

Real time automatic number identification (ANI) service is a dedicated inbound 800 feature which identifies the calling party's telephone number to the Inbound 800 subscriber, provided the terminating subscriber's Inbound 800 equipment is appropriately equipped and compatible to receive ANI from the company. A per call delivered charge is assessed for Real Time ANI delivery. Change charges apply for each subsequent change to the initial service installation.

(N)

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PUBLIC SERVICE COMMISSION
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EFFECTIVE

RESALE COMMON CARRIER SERVICE

JUN 30 2000

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

3.14

Enhanced Toll Free Services Cont.

BY: Stephen D. Bell
SECRETARY OF THE COMMISSION

F. Toll Free with Menu-Prompted Routing

This feature permits the Inbound 800 subscriber to route calls based on the number dialed by the caller. Menu-Prompted Routing is a network-based voice response system that instructs the call to dial a key to be directed to the location of choice. The audio message that provided caller instructions are customizable. The subscriber can create up to three levels of voice response processing. Both installation and monthly recurring charges apply. Change charges apply for each subsequent change to the initial service installation.

(N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.15 ITC^DeltaCom EnterpriseLD Switched Option 1

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. EnterpriseLD Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 1 Switched and (2) EnterpriseLD Option 1 Switched-Association. To subscribe to EnterpriseLD Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 5%, 9% or 13%, respectively, off their total monthly usage. EnterpriseLD Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 9% or 13%, respectively, off their total monthly usage.

(D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
3/17/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By 
Executive Director

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.15 ITC^DeltaCom EnterpriseLD Switched Option 1 (Cont.)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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SECTION 9 (1)

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SECRETARY OF THE COMMISSION

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.15 ITC^DeltaCom EnterpriseLD Switched Option 1 (Cont.)

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)		
	-	\$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	\$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan Bue
SECRETARY OF THE COMMISSION

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.16 ITC^DeltaCom EnterpriseLD Switched Option 2

This product is designed for customers whose monthly usage is above \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. EnterpriseLD Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 2 Switched and (2) EnterpriseLD Option 2 Switched-Association. To subscribe to EnterpriseLD Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 10%, 13% or 19%, respectively, off their total monthly usage. EnterpriseLD Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 13% or 19%, respectively, off their total monthly usage. (D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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Executive Director

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By: Nanette Edwards
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.16 ITC^DeltaCom EnterpriseLD Switched Option 2 (Cont.) (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%. (N)

PUBLIC SERVICE COMMISSION
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.16 ITC^DeltaCom EnterpriseLD Switched Option 2 (Cont.) (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)		
	- \$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	\$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

PUBLIC SERVICE COMMISSION
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.17 ITC^DeltaCom EnterpriseLD Dedicated Option 3

This product is designed for customers whose monthly usage is less than \$1,500 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 2% or 5%, respectively, off their total monthly usage.

Customers who
enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(D)
|
(D)

PUBLIC SERVICE COMMISSION
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.17 ITC^DeltaCom EnterpriseLD Dedicated Option 3

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.17 ITC^DeltaCom EnterpriseLD Dedicated Option 3 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)		
	- \$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	\$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

PUBLIC SERVICE COMMISSION
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.18 ITC^DeltaCom EnterpriseLD Dedicated Option 4

This product is designed for customers whose monthly usage is between \$1,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 15%, 20% or 25%, respectively, off their total monthly usage.

(D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.18 ITC^DeltaCom EnterpriseLD Dedicated Option 4 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300 X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)	
	\$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)	
Amount remaining +	\$ 13,800	(in 2nd year of term)	
	\$ 19,000	(Total Discontinuance)	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.19 ITC^DeltaCom EnterpriseLD Dedicated Option 5

This product is designed for customers whose monthly usage is above \$5,000 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 21%, 25% or 28%, respectively, off their total monthly usage.

(D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.19 ITC^DeltaCom EnterpriseLD Dedicated Option 5 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
-	\$ 8,600				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.20 Employee Discount Program

(N)

Current ITC^DeltaCom employees are eligible to receive residential Long Distance Service subject to credit approval. Eligible employees also receive a \$20.00 per month credit on their total monthly bill.

In the event the employee terminates employment or is dismissed, the former employee is no longer eligible for this program.

(N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.21 ITC^DeltaCom Horizon LD Switched Option 1

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Horizon LD Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) Horizon LD Option 1 Switched and (2) Horizon LD Option 1 Switched-Association. To subscribe to Horizon LD Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Horizon LD Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 5%, 9% or 13%, respectively, off their total monthly usage. Horizon LD Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 9% or 13%, respectively, off their total monthly usage.

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.21 ITC^DeltaCom Horizon LD Switched Option 1 (Cont.)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.21 ITC^DeltaCom Horizon LD Switched Option 1 (Cont.) (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)		
	- \$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	\$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.22 ITC^DeltaCom Horizon LD Switched Option 2

This product is designed for customers whose monthly usage is above \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Horizon LD Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) Horizon LD Option 2 Switched and (2) Horizon LD Option 2 Switched-Association. To subscribe to Horizon LD Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Horizon LD Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 10%, 13% or 19%, respectively, off their total monthly usage. Horizon LD Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 13% or 19%, respectively, off their total monthly usage. (D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". (D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.22 ITC^DeltaCom Horizon LD Switched Option 2 (Cont.) (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%. (N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY Charles L. Brown
EXECUTIVE DIRECTOR

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.22 ITC^DeltaCom Horizon LD Switched Option 2 (Cont.)

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)		
	-	\$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	\$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

PUBLIC SERVICE COMMISSION
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.23 ITC^DeltaCom Horizon LD Dedicated Option 3

This product is designed for customers whose monthly usage is less than \$1,500 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Horizon LD Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 2% or 5%, respectively, off their total monthly usage.

(D)

Customers who
enter into a term agreement must meet an "Annual Usage
Commitment Level."

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.23 ITC^DeltaCom Horizon LD Dedicated Option 3

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.23 ITC^DeltaCom Horizon LD Dedicated Option 3 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)		
	- \$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	\$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.24 ITC^DeltaCom Horizon LD Dedicated Option 4

This product is designed for customers whose monthly usage is between \$1,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Horizon LD Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 15%, 20% or 25%, respectively, off their total monthly usage.

(D)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.24 ITC^DeltaCom Horizon LD Dedicated Option 4 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300 X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)	
-	\$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)	
Amount remaining +	\$ 13,800	(in 2nd year of term)	
	\$ 19,000	(Total Discontinuance)	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply to toll free number and dedicated access services. Data circuit require a minimum 12 month term agreement.

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OF KENTUCKY
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(N)

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.25 ITC^DeltaCom Horizon LD Dedicated Option 5

This product is designed for customers whose monthly usage is above \$5,000 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Horizon LD Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 21%, 25% or 28%, respectively, off their total monthly usage.

(D)

Customers who enter
into a term agreement must meet an "Annual Usage Commitment Level".

(D)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

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RESALE COMMON CARRIER SERVICE
SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.25 ITC^DeltaCom Horizon LD Dedicated Option 5 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
-	\$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply to toll free number and dedicated access services. Data service requires a minimum 12 month term agreement.

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.27 100Free LD

100Free LD is a business service that is available to new customers who subscribe to the Select 100 local product in section 3.21 of ITC^DeltaCom's Local tariff. 100Free LD rates are based on flat rates and duration of the call. Domestic Inbound/Outbound long distance calls are timed in 6-second increments after the initial 60 seconds of the call. The customer will receive 100 free long distance minutes per line per month, aggregated at the account level. Free minutes from this combined total are applied as aggregate usage accrues. The rate per minute is not applicable to international, calling card, operator services or directory assistance charges. There are no violations for discontinuance of service. If a 100Free LD customer cancels local service with ITC^DeltaCom, at any time, they will be converted to Business Connections long distance rates. No term or bundled discounts apply.

One monthly recurring fee will apply for subscription to both long distance and local service, however, the fee can be waived if the customer subscribes to on-line billing through ITC^DeltaCom's free eBillMaster billing service.

100Free LD may not be available in all areas. Customers can contact one of ITC^DeltaCom's customer service representatives at 1-800-239-3000 to find out where this service is available in their area.

(N)

(N)

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Executive Director

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.28 S100 LD Plan

S100 LD Plan is a business service that is available to new customers who subscribe to the Select 100 local product in section 3.21 of ITC^DeltaCom's Local tariff. S100 LD Plan rates are based on flat rates and duration of the call. Domestic Inbound/Outbound long distance calls are timed in 6-second increments after the initial 60 seconds of the call. The customer will receive 100 free long distance minutes per line per month, aggregated at the account level. Free minutes from this combined total are applied as aggregate usage accrues. The rate per minute is not applicable to international, calling card, operator services or directory assistance charges. There are no violations for discontinuance of service. If a S100 LD Plan customer cancels local service with ITC^DeltaCom, at any time, they will be converted to Business Connections long distance rates. No term or bundled discounts apply.

One monthly recurring fee will apply for subscription to both long distance and local service; however, the fee can be waived if the customer subscribes to on-line billing through ITC^DeltaCom's free eBillMaster billing service.

S100 LD Plan may not be available in all areas. Customers can contact one of ITC^DeltaCom's customer service representatives at 1-800-239-3000 to find out where this service is available in their area.

(N)

(N)

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SECTION 9 (1)

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Executive Director